

# Solving the Problem Associated with Releases of MSCOMM.VBX

(Version 5.0 and older)



## Background

This problem stems from an issue that Microsoft resolved by releasing a newer version of the MSCOMM.VBX which has a date that is about two weeks later than the one that is used in the Simple Logger® software. The 'fix' that Microsoft made concerns some particular brands of modems. It is irrelevant and transparent for nearly all users, but not for Visual Basic programmers using Microsoft development software.

## Problem

The error we are seeing is caused by the Simple Logger® installation process. During installation, the program is configured to not overwrite an existing file under most circumstances. If the user has the newer version of the MSCOMM.VBX file, it will not be overwritten. When the Simple Logger® program is started, it now recognizes that the existing file has the wrong date and size associated with it. It will therefore terminate the program.

## Solution

There is a temporary solution to fix this problem until a more permanent resolution can be made. It is as follows:

Locate the existing MSCOMM.VBX file found in the C:\Windows\System directory. The user can perform a "search" or "find" to locate the file, if preferred.

Rename the file to MSCOMM.XXX or move the file to an alternate directory. Do not delete the file for the user may want to retain this file for future use in case of other program conflicts. To date, we have heard of none. Reinstall the Simple Logger® Software and run the program as usual.

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