# Preventing Graphing Errors by Eliminating the Use of Quotation Marks (") in the Title and Text Fields

# **Graphing Error**

Several instances have been reported of conditions where a graph could not be plotted on screen once text was added to it.

# **Background**

This problem occurs when a user clicks on the "Annotate" button at the bottom of the graph and enters text in the title block or the description fields and then saves the file with the text added. When the file is accessed again, no graph will come up.

# **Problem**

The error is caused by the addition of quotation marks (") in the text string in any of the annotate fields. The Simple Logger® reads these quotation marks as the start of numeric data to be graphed. When

it encounters alpha characters after the quotation marks, it is interpreted as invalid data and aborts the graphing process. This will occur on software revisions 3.1 or earlier.

# **Solution**

There is a temporary solution to fix this problem. The next release of the software will eliminate this problem by allowing the use of quotation marks in the text strings.

If you have saved a graph with quotation marks in it, you can remove them by opening the file in Wordpad and deleting the quotation marks that you have typed.

Only delete the quotation marks that you have typed in the text data you have entered. The program itself inserts quotation marks to separate valid data.

#### Disclaimer

The Origin of this information may be internal or external to Chauvin Arnoux®, Inc. d.b.a. AEMC® Instruments. AEMC® Instruments makes every effort within its means to verify this information. However, the information provided in this document is for your information only. AEMC® Instruments makes no explicit of implied claims to the validity of this information.



# Contact Us

#### **United States & Canada:**

Chauvin Arnoux®, Inc. d.b.a. AEMC® Instruments 200 Foxborough Blvd. Foxborough, MA 02035 USA (508) 698-2115 • Fax (508) 698-2118 www.aemc.com

# Customer Support – for placing an order, obtaining price & delivery:

customerservice@aemc.com

### Sales Department – for general sales information:

sales@aemc.com

# Repair and Calibration Service – for information on repair & calibration, obtaining a user manual: repair@aemc.com

Technical and Product Application Support – for technical and application support:

techinfo@aemc.com

# Webmaster – for information regarding www.aemc.com:

webmaster@aemc.com

## South America, Australia & New Zealand:

Chauvin Arnoux®, Inc. d.b.a. AEMC® Instruments 15 Faraday Drive Dover, NH 03820 USA (978) 526-7667 • Fax (978) 526-7605 export@aemc.com

## All other countries:

Chauvin Arnoux 190, rue Championnet 75876 Paris Cedex 18, France 33 1 44 85 45 28 • Fax 33 1 46 27 73 89 info@chauvin-arnoux.com

