Thermal Imaging IR Camera
Model 1954

THERMAL IMAGING CAMERAS

Measure Up
WITH AEMC® INSTRUMENTS

Statement of Compliance

Chauvin Arnoux®, Inc. d.b.a. AEMC® Instruments certifies that this instrument has been calibrated using standards and instruments traceable to international standards.

We guarantee that at the time of shipping your instrument has met the instrument's published specifications.

An NIST traceable certificate may be requested at the time of purchase, or obtained by returning the instrument to our repair and calibration facility, for a nominal charge.

The recommended calibration interval for this instrument is 12 months and begins on the date of receipt by the customer. For recalibration, please use our calibration services. Refer to our repair and calibration section at www.aemc.com/calibration.

Serial #: _____

Catalog #:   **2121.41**

Model #:   **1954**

Please fill in the appropriate date as indicated:

Date Received: _____

Date Calibration Due: _____

Chauvin Arnoux®, Inc.
d.b.a AEMC® Instruments
www.aemc.com

TABLE OF CONTENTS

1. INTRODUCTION

⚠ **Do not aim the camera at the sun or other sources of powerful thermal radiation.**

Thank you for purchasing an AEMC® Instruments **Thermal Imaging IR Camera Model 1954**.

For the best results from your instrument and for your safety, you must read the enclosed operating instructions carefully and comply with the precautions for use. Only qualified and trained operators should use this product.

1.1 INTERNATIONAL ELECTRICAL SYMBOLS

⚠	**CAUTION - Risk of Danger!** Indicates a **WARNING**. Whenever this symbol is present, the operator must refer to the user manual before operation
☢	**WARNING!** Class 2 laser radiation (output <1 mW, wavelength 645 – 655 nm). If the flap is open, do not look into the beam
ⓘ	Indicates Important information to acknowledge
CE	This product complies with the Low Voltage & Electromagnetic Compatibility European directives
♲	The product has been declared recyclable
🗑	In the European Union, this product is subject to a separate collection system for recycling electrical and electronic components in accordance with directive WEEE 2012/19/EU

1.2 PRECAUTIONS FOR USE

■ **Never aim the camera at the sun or other strong source of thermal radiation**. This can impair camera operation and/or damage its infrared sensor. To avoid accidental exposure, close the lens flap when the camera is not in use.

■ **Avoid exposure to dust with the lens flap open.** Dust on the lens can absorb thermal flux and cause artificial diffusion. It can also degrade image sharpness. To clean the lens, refer to § 10.2.

■ **Do not touch the lens with your fingers.** Acids from human skin can damage the lens and its coatings.

■ **Avoid jolting or dropping the camera**.

■ **Do not point the camera's laser pointer at a person's eyes.** This can result in burns and other damage to the eyes.

■ **Caution! Observe all safety warnings! Use of controls or adjustments, or performance of procedures, other than those specified herein, may result in hazardous radiation exposure.**

1.3 RECEIVING YOUR SHIPMENT

Upon receiving your shipment, make sure that the contents are consistent with the packing list. Notify your distributor of any missing items. If the equipment appears to be damaged, file a claim immediately with the carrier and notify your distributor at once, giving a detailed description of any damage. Save the damaged packing container to substantiate your claim.

1.4 ORDERING INFORMATION

Thermal Imaging IR Camera Model 1954.......................................Cat. #2121.41

Incudes carrying case, external battery charger, USB cable, four NiMh rechargeable batteries, micro SD card with adaptor, Bluetooth headset, quick start guide, and a USB drive containing the user manual, CAmReport software, and software manual.

1.4.1 Accessories & Replacement Parts

Case – Carrying Case with Foam Insert...**Cat. #2121.60**

Cable – USB (Type A to 5-pin Mini-B) ....**Cat. #2126.49**

The rechargeable batteries supplied with the camera can be charged with any commercially available AA charger.

2. GETTING STARTED

2.1 BATTERY INSTALLATION

The camera accepts four AA batteries, alkaline or NiMH rechargeable. The latter can be recharged with an external charger supplied with the camera.

When the batteries are removed, the internal clock has sufficient power for 15 h. The batteries are inserted through the end of the handle. Open the cover using a coin while pressing down on the locking tab:

2.1.1 Battery Management
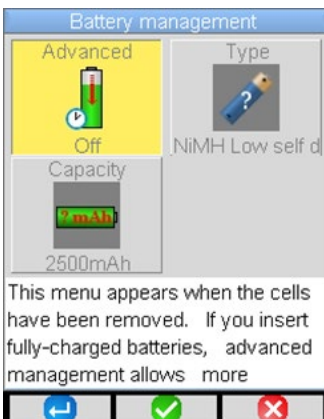
The Battery management menu appears when the batteries have been removed. If you insert fully-charged batteries, advanced management allows more options.

After the batteries are installed or replaced, the Battery management menu appears when the camera first starts up. This menu can also be displayed by pressing and holding down the **F2** button when the camera is powered ON.

In the Battery management menu, the function buttons perform the following:

F1 ⏎ confirms the information entered closes the window, and initializes the settings

F2 ✓ edits and confirms entry of the selected item

F3 ✗ cancels an entry or closes the window without resetting the battery options

The battery management menu can operate in one of two modes.

Advanced Off (Default) is display-only; you cannot change any settings in this mode. In default mode, the battery icon � appears when battery power is low. When this icon appears, the camera will operate for approximately 30 minutes and then shut down automatically.

Advanced On allows more precise tracking of battery energy consumption, including the type of batteries used and their estimated capacity. In Advanced mode, the battery icon indicates how much charge is left in the batteries. Initially this icon is green: ▮▮. When the remaining charge is low this icon appears yellow: ▮▮. When 30 minutes of charge remains, this icon appears as ▮▮.

To change mode, ensure the Advanced icon is selected. If not, use the arrow buttons to select it. Press ✓ to edit the setting, and use the up and down buttons to change the setting to the desired option. Then press ✓ to confirm the change.

Type of batteries: The camera is delivered with low-self-discharge NiMH rechargeable batteries with a capacity of approximately 2500 mAh. These are the default parameters.

(i) **NOTE:** If you consistently use the same set of rechargeable batteries, we recommend operating the camera until it automatically switches OFF due to low batteries. This automatically recalculates and adjusts the estimated capacity of the batteries. The new capacity is displayed by default the next time the Battery management menu is displayed.

2.2 MICRO SD MEMORY CARD INSTALLATION

Micro SD memory card slot

Camera files (images, audio, and setup) are stored in the micro SD memory card located on the left side of the head (see photo below). If this card is not installed, an error message appears when the camera attempts to access it. This card is provided with the camera.

Before installation, the memory card must be formatted in one of the following formats:

- FAT16
- FAT32

To insert the card, open the rubber flap and push the card into the SD card slot. If the card cannot be inserted, ensure that:

- The card is facing in the correct direction
- The card slot is empty

2.3 CAMERA DISPLAY

In normal operation, the camera starts up:

- ◾ at the Main screen (see below)
- ◾ in continuous acquisition mode
- ◾ with the configuration setup loaded when it was last turned OFF

2.3.1 Main Screen

The Main screen is organized as shown in the below illustration:
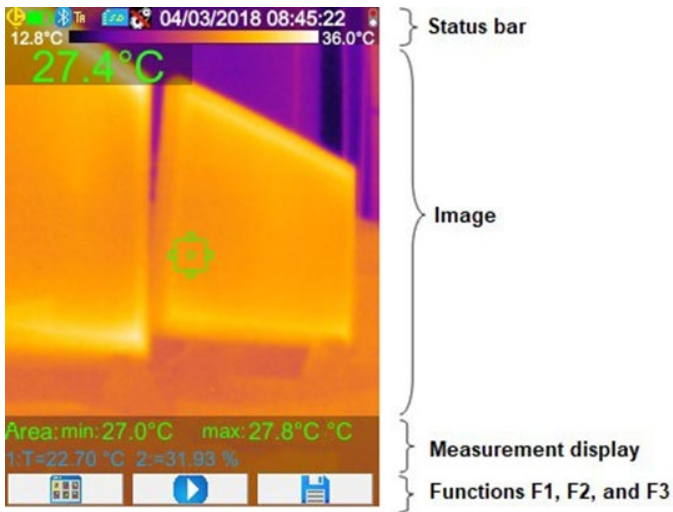
2.3.1.1 Status Bar

Normal operation:

Battery (§ 2.1.1)	
no icon	(Default Battery Management mode only) Batteries OK
🔋	(Advanced Battery Management mode only) Batteries OK
🔋	(Advanced Battery Management mode only) Batteries low
🔋	(Both modes) Batteries discharged
Bluetooth (§ 7)	
🔵	Bluetooth enabled
no icon	Bluetooth enabled
Trigger Function (§ 2.4.4)	
T$_A$	Aim
T$_F$	Freeze
T$_S$	Save
T$_L$	Later

Micro SD Card (§ 2.2)	
	Micro SD Card detected
	Micro SD Card not detected
Emissivity correction (§ 4.2)	
ϵ=0.85	User-defined correction in effect
	Default correction in effect
Date/Time (§ 2.4.2)	
2018/03/23 14:42:56	Date and time of acquisition of the displayed image
Acquisition Default	
	Continuous acquisition
	Acquisition stopped (image frozen

Status bar icons appear as follows when an image is recalled from memory and displayed:

Battery (§ 2.1.1)	
no icon	(Default Battery Management mode only) Batteries OK
	(Advanced Battery Management mode only) Batteries OK
	(Advanced Battery Management mode only) Batteries low
	(Both modes) Batteries discharged
Bluetooth (§ 7)	
	Bluetooth enabled
no display	Bluetooth enabled
Trigger Function (§ 2.4.4)	
TA	Aim
Image Recall (§ 5)	
IR	Micro SD Card detected
	Micro SD Card not detected
Emissivity correction (§ 4.2)	
no icon	User-defined correction in effect
	Default correction in effect
Image Filename (§ 5.1.1)	
20180323_141012_IR.png	Date and time of acquisition of the displayed image

2.3.1.2 Image

The central part of the Main screen displays the image. This can be either infrared (thermogram) or visible light. At the bottom of the image area is the color palette. This identifies the temperatures represented by the colors in the thermogram. (The colors used to create the thermogram are defined by the selected palette, see § 2.4.8) By default, temperature/color assignment is performed automatically as a function of the minimum and maximum temperatures detected in the image. In this mode the palette appears as follows (in this example the **steel** palette is selected):

You can also **freeze** the palette by defining minimum and maximum temperatures (see § 3.2). When the palette is frozen, it appears as follows:

2.3.1.3 Measurements Display

Below the image area the Main screen displays the temperature measurement for the point or region in the image defined by the cursor(s). If there is sufficient space, this area also shows the measurement(s) detected by the AEMC® Instruments compatible meter(s) (if any) connected to the camera via Bluetooth (see § 7.3).

2.3.1.4 Function Buttons (F1, F2, and F3)

The camera includes three function buttons, labelled **F1**, **F2**, and **F3**. The functions performed by these buttons depend on the camera mode. The current function for each button is identified by an icon that appears on the display screen just above the button. If no button is pressed for 5 seconds, the function icons disappear and are replaced by a small uparrow above F2. Pressing a button restores the function icons.

Several icons represent multiple tasks, depending on mode:

	Opens the Main configuration menu Re-opens the last menu opened
	Closes all open menus
	Selects the highlighted item Closes a message Adds the selected character
	Closes a menu Cancels an entry
	Freezes the image
	Restarts continuous acquisition (unfreezes image)
	Saves the displayed image

	Validates the entry in the text editor or the selection in the working directory
	Deletes the selected file or folder
	Opens the selected file or folder
	Exits from image recall
	Displays information from the selected file
	Freezes the color palette
	Edits the minimum or maximum value of the palette Restores automatic mode
	Displays the infrared image
	Displays the visible image
	Plays back the vocal message
	Records a new vocal message
	Stops playing or recording the vocal message
	Searches for new Bluetooth devices (AEMC® Instruments Clamp-On Meters Models 407 and 607, Metrix ASYC IV Multimeters Models MTX 3292-BT and 3293-BT, Environmental Data Loggers Models 1110, 1227, 1246, 1821, 1822 and 1823)
	Connects all compatible Bluetooth AEMC® Instruments meters in the current list
	Lights the laser pointer
	Restores function icons display

2.4 CONFIGURING THE CAMERA

When the camera is first started up, all parameters are set to their default values. You can modify these settings. The changes can be stored in the camera's memory; these settings will then be used every time the camera is subsequently turned ON. Note that configuration settings can be saved in a Setup file. This file can then be recalled and applied (see § 6).

To enter configuration mode, press F1 ▦ in the Main screen. This displays the **Main configuration menu**. This screen provides six options. Each displays a submenu:

- **Display** sets options that control how the display of data appears on the camera screen.

- **Files** displays options for storing, recalling, and working with images and other files.

- **Setup** saves and recalls configuration files.

- **Target** sets parameters associated with the camera's target, such as distance and temperature.

- **Parameters** configures camera settings such as language, date/time, and others.

- **About** displays information about the camera.

Use the camera's arrow buttons to navigate through the menu options. Selected options appear highlighted in yellow. (See Appendix A for the camera's complete configuration menu tree.)

In configuration mode, the function buttons perform the following:

F1	⬛	closes all open menus without action, and returns to the Main screen
F2	✅	either: ■ opens the corresponding sub-menu ■ (for editable settings) modifies the selected parameter
F3	❌	closes the current window without action, and returns to the previous menu or screen

When an editable parameter is selected, it appears on a blue background with the symbol ⬍ to the left. This symbol allows you to view available options, which you can scroll through using the up and down buttons. After you select an option, press **F2** ✅ to accept it.

(i) **NOTE:** That the parameters that cannot be modified appear shaded.

2.4.1 Languages

To change the language in which the camera menus appear:

Select new language.

1. In the Main screen, press **F1** [icon] to display the Main configuration menu.

2. Use the arrow buttons to highlight Parameters, and then press **F2** [icon] to display the Parameters menu.

3. Select Adjustments and press **F2** [icon] to display the Adjustments menu (shown to the left).

4. Select Languages [icon] to display a list of available languages.

5. Use the up and down buttons to scroll through the available languages. When the desired language is highlighted, press **F2** [icon] All menus will now appear in the selected language.

2.4.2 Date and Time

Accurate date and time data is critical for correct camera operation. For example, by default files stored in the camera are named with date and time information (see § 5.1). To set the date and time:

1. In the Main screen, press **F1** [icon] to display the Main configuration menu.

2. Highlight Parameters and then press **F2** [icon] to display the Parameters menu.

3. Select Adjustments and press **F2** [icon] to display the Adjustments menu.

4. Select Date/Time [icon] and press **F2** [icon] to display the Date/Time menu.

5. Use the left and right navigation buttons to select the parameters to modify.

6. To edit a selected setting, press **F2** [icon] and use the up and down buttons to change the setting.

7. Press **F2** [icon] to save the setting.

8. When all settings have been selected, select Validate and press **F2** [icon].

(i) **NOTE:** The Date/Time menu opens automatically at start-up if power to the internal clock has been interrupted.

2.4.3 Units of Measure (Temperature and Distance)

1. Open the Adjustments menu by pressing **F1** in the Main screen and selecting Parameters > Adjustments.

2. Select to display the units in which temperature and distance are displayed:

   - **Temperature:** Fahrenheit (°F) or Celsius (°C). Default is Fahrenheit.
   - **Distance:** Foot (ft) or Meter (m). Default is Foot.

3. Select the desired units and press **F2** to save the settings.

2.4.4 Trigger Function

The camera trigger can be configured to perform different tasks when pressed.

1. Open the Adjustments menu by pressing **F1** in the Main screen and selecting Parameters > Adjustments.

2. Select Trigger to display the Trigger menu. This lists the following options.

   - **Aim** (the default) configures the trigger to toggle the display from the infrared image to the visible camera image. The laser lights when the trigger is pressed. When this option is selected, the **TA** icon is displayed in the status bar at the top of the screen. When an image is recalled, the trigger is automatically assigned this function. When you exit the recalled image, the user-selected function is restored.

   - **Freeze** configures the trigger to stop the continuous updating of the display and **freeze** the image. Both the infrared and visible images are frozen; you can toggle between them by pressing **F3**. When this option is selected, the **TF** icon is displayed in the status bar. Pressing the trigger again restarts continuous acquisition.

   - **Save** configures the trigger to freeze the infrared and visible images, and then record them on the micro SD card (if one is present). When this option is selected, the **TS** icon is displayed in the status bar. Each press results in another save, creating derivative files if image acquisition is not restarted between presses. To restart continuous acquisition, press **F2** and then press **F2** again.

   - **Laser** configures the trigger to turn ON the laser pointer when the trigger is depressed. Releasing the trigger turns OFF the pointer. When this function is selected, the **TL** icon is displayed in the status bar.

2.4.5 Automatic Camera Shutdown Time

To save battery power, the camera automatically turns OFF after a period of inactivity. The duration of this period can be set to between 15 (default) and 60 minutes. This feature can also be disabled. To change this setting:

1. Open the Adjustments menu by pressing **F1** 🔳 in the Main screen and selecting Parameters > Adjustments.

2. Select ⏲ to display the shutdown time setting.

3. Use the up and down buttons to change settings. You can also select None to disable automatic shutdown. When None is selected, the camera turns off only when battery power is too low to continue operation.

4. When the desired setting is displayed, press **F2** ✅.

2.4.6 Screen Brightness

You can adjust the screen brightness level to ensure good visibility in varying lighting conditions. By default, the camera is configured in Automatic mode: a brightness sensor adjusts the lighting level at all times. To change this:

1. Open the Adjustments menu by pressing **F1** 🔳 in the Main screen and selecting Parameters > Adjustments.

2. Select ☀ to display the screen brightness setting. Use the up and down buttons to change this setting. Options are Automatic (the camera automatically adjusts the screen brightness), or a percentage of full screen brightness (15 %, 25 %, 50 %, 75 %, or 100 %).

3. When the desired setting is displayed, press **F2** ✅ to select it.

2.4.7 Image Storage Directory

The working directory in which image files are stored must be located on the micro SD card, which must be present in the camera. By default this is **media/sdcard/images**.

It is good practice to organize records into several directories and limit the number of files in each. This will reduce the time needed to display the content of each directory.

To change the working file storage directory:

1. Press **F1** [icon] in the Main screen and select [icon] to display the Files menu.

2. Select [icon] to display the Directory menu (a typical directory is shown to the left).

3. Use the up and down buttons to navigate through the listed folders. To open a folder to browse subfolders, highlight it and press **F2** [icon].

4. You can select an existing folder as the working directory, or create a new one by opening [icon] New. This displays the Create new directory dialog (shown below).

:

5. Select a letter using the buttons, and add it to the folder name by pressing **F2** [icon]. You can also select [icon] to insert the current date and time into the name. The name can be up to 20 characters long.

6. When the directory name is complete, save it by pressing **F1** [icon].

> **NOTE:** We recommend creating a directory in the root of the micro SD card to store images. For FAT16 formatting, if long names are used, only 256 entries are available in the root (any combination of 256 files and directories). The card will therefore very quickly be considered full, even though its full capacity has not been reached.

2.4.8 Color Palettes

The camera has three color palettes that can be selected for displaying thermo-grams. To select a new palette:

1. Press **F1** the Main screen and select to open the Display menu.

2. Select to display a list of available palettes. Choices are Steel (black, purple, yellow to white), Grayscale (black to white), and Rainbow (blue, green, yellow, to red). Steel is the default.

3. Select the desired palette and save it by pressing **F2** .

3. BASIC OPERATION

To display a thermal image (thermogram), ensure the camera's lens flap is in the up position, uncovering the IR lens. Then turn ON the camera and point it at the target object. The thermogram appears in the camera's main screen (see § 2.3.1).

When default settings are in effect, to stop data acquisition and freeze the image on the display, press **F2** ⏸. When the image is frozen, the **F2** button function becomes ▶. Press this button to unfreeze the image and resume data acquisition.

3.1 MEASUREMENT CURSOR
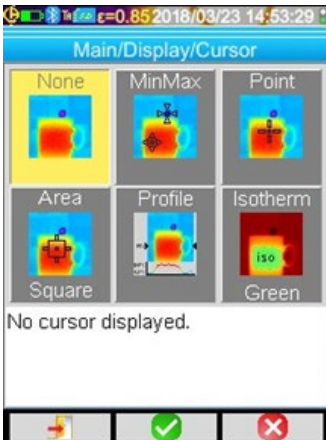
Below the image is the Measurements display area (see § 2.3.1.3). The displayed data depends on the measurement cursor setting. By default, no measurement cursor is selected, resulting in no measurement data displayed in the screen. To change the cursor setting:

1. Press **F1** ▦ in the Main screen and select 🖥 to open the Display menu.

2. Select –¦– to display the Cursor menu (shown to the left).

3. Select the desired cursor type. The following sections describe what measurement data is displayed when each type of cursor is selected.

4. Save the cursor setting by pressing **F2** ✅

3.1.1 Estimating Measurements Without a Cursor

By default, no measurement cursor is selected (the 🔴 icon in the Cursor menu is highlighted). Note that even with no displayed measurements, you can still estimate temperature from the color palette. The color distribution between minimum and maximum palette temperatures is linear, so simply interpolating based on the position of the color in the palette provides an estimated temperature.

For example, to estimate the temperature at a specific point in the thermogram, find the location of its color in the palette. If the color appears to be in the center of the palette, the temperature is approximately:

$(T_{min} + T_{max}) / 2$

In other words the mean of the minimum and maximum temperatures of the palette. If the color lies in the 1st quartile:

$T_{min} + (T_{max} - T_{min}) / 4$

…and so on.

3.1.2 Locating Hot and Cold Spots in an Image (MinMax)

The **MinMax** cursor option displays two cursors on the screen. One locks onto the location of the highest temperature in the image, the other locks onto the lowest temperature. These minimum and maximum temperatures are also displayed in the Measurements area of the screen.

3.1.3 Measuring Temperature at a Point in the Image (Point)

The **Point** cursor option displays a single cursor along with the temperature at the current cursor location. You can move the cursor with the up, down, left, and right directional buttons to display the temperature at different points in the thermogram.

3.1.4 Measuring Temperatures of a Zone in the Image (Area)

The **Area** cursor option displays a square or rectangle on the screen, with the maximum and minimum temperatures within the area also displayed. When you select this option, you can choose whether the area is a square (default) or rectangle. Use the directional buttons to move the area on the screen. You can also resize the area by pressing the up and left buttons simultaneously to reduce the size, or down and right to increase the size.

3.1.5 Displaying the Temperature Profile of a Line in the Image (Profile)

The **Profile** cursor option displays the temperature profile of a user-selectable horizontal line defined by the cursor on the screen. The profile is displayed as a graph in the lower part of the screen. This cursor also identifies a point on this line and indicates its temperature.

3.1.6 Displaying Points at the Same Temperature in an Image (Isotherm)

The **Isotherm** cursor option displays all points that fall within the same temperature range in the same color within a certain tolerance. When you choose this icon, you are prompted to choose the color (green, red, or brown) to display the points.

After you press **F2** to save the color selection, the screen displays the thermogram. You are then prompted to enter the reference temperature (via the up and down buttons) and tolerance size (via the left and right buttons). Both the reference temperature and the temperature range (defined as ± the tolerance setting) are displayed at the bottom of the screen. In addition, the palette graphically displays the temperature range. All points in the image whose temperature falls within this defined range are displayed in the selected color.

3.2 FREEZING PALETTE COLORS

By default, thermogram colors are calculated for each image (based on the highest and lowest temperatures in the image) and assigned accordingly. As a result, the same color may not represent the same temperature in different images.

You can **freeze** the palette to ensure each color represents the same temperature in all images. When the palette is frozen, a red padlock appears on the palette. The minimum and maximum values are also displayed in red.

To enter frozen palette mode, do either of the following:

- Press **F2** or **F3** when this button's function is displayed as 🌈🔒 .
- Press **F1** ▦ in the Main screen and select Parameters. Then select the 🌈 icon and choose the Manual option.

When you enter frozen palette mode, the minimum temperature displayed on the left end of the palette enters edit mode for 2 seconds (highlighted in blue with the ↕ symbol) so you can increase or decrease this value using the up and down buttons.

To modify the maximum temperature setting, press the right button when the minimum setting is in edit mode. This highlights the maximum value, which remains in edit mode for 2 seconds. Use the up and down buttons to increase or decrease this value. If you do not press a button within 2 seconds, edit mode is disabled.

To re-edit these values, press **F3** when the 🌈🔓 icon is displayed (or select 🌈 in the Parameters menu) to enable edit mode for the minimum value.

To exit frozen palette mode, do one of the following:

- Not in edit mode: press **F2** or **F3** twice while the 🌈🔓 icon is displayed.
- Edit mode: Press **F2** or **F3** once while the 🌈🔓 icon is displayed.
- Open the Parameters menu and select 🌈. Then select Automatic.

4. ADVANCED OPERATION

4.1 BEST PRACTICES

- Make the measurement in the central zone of the screen.
- Aim straight on, not at an angle.
- Measure targets that are as large as possible. Avoid point-like targets.
- If the ambient temperature changes significantly, allow the camera to stabilize.
- If batteries have warmed up during charging, wait for them to cool down to ambient before putting them back in the camera.

4.2 COMPENSATING FOR INFLUENCING PARAMETERS

Measurements can be influenced by:

- **emissivity** of the target object
- **temperature** of the environment
- **distance** to the target
- **relative humidity** of the air

Emissivity is the most crucial factor. This defines the efficiency with which a material radiates infrared energy. Different materials have different emissivity values. A perfect **blackbody** has an emissivity of 1.00 (the theoretical maximum), while a material that emits no infrared energy has an emissivity of 0.00. Black electrical tape has an emissivity of 0.95 and is suitable as a reference target.

The higher the relative humidity and the greater the distance, the larger the effect relative humidity has on the measurement.

The relative humidity, ambient temperature, and distance are likely to vary more significantly outdoors.

The camera default settings may not be suitable for the present environmental factors, resulting in possible measurement errors. In these situations, we recommend adjusting the camera settings to compensate for these factors. These are set through the Target menu (see below).

⚠️ **WARNING:** Incorrect settings can produce results less accurate than results obtained with the default settings.

4.2.1 Default Compensation Settings
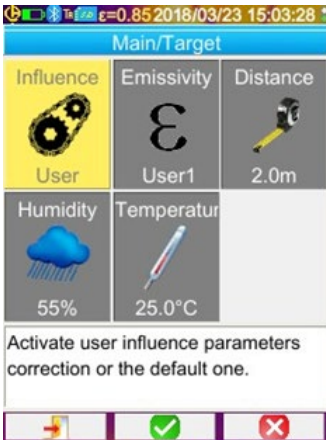
Compensation settings are managed through the Target menu. To display this menu, press **F1** ▦ in the Main screen and select **Target** ◎ .

The Target menu (shown to the left) lists default compensation settings for target emissivity and distance, as well as for ambient humidity and temperature.

You can use default settings for applications where high precision measurements are not required, such as detecting a thermal bridge or temperature difference.

4.2.2 Custom Compensation Settings

Influencing parameters should be adjusted from their defaults when:

- Environmental conditions are significantly different from default settings for emissivity, relative humidity, temperature, and distance
- High measurement accuracy is required

To change these settings, select Influence in the Target menu and then press **F2** ✓. Ensure the setting is User; if not use the up or down button to select this option. This enables you to change the following parameters:

- **Emissivity:** Choose from a list of materials or enter a value. You can modify three **user** values by pressing the **right button** to enter the value. Then press the **up/down buttons** to change it, and **F2** ✓ to save the change. After you save the emissivity value, it appears in the status bar. Allowable emissivity values are from (1.00 to 0.05) m.
- **Distance** can be set from (1.6 to 3280) ft (0.5 to 999.9) m. The default is 6.6 ft (2 m).
- **Humidity** can be set from (0 to 100) % RH. Default is 55 % RH.
- **Temperature** can be set from (5 to +132) °F (-15 to +55) °C). The default is 55.5 °F (13 °C).

ⓘ **NOTE:** You can also use measurement data provided by compatible Metrix ASYC IV Multimeters to compensate for environmental factors (see § 7.3.5). This requires connecting the meter to the camera via Bluetooth (see § 7.3).

4.3 TRIPOD

To improve the sharpness and accuracy of the measurements, it is possible to use a tripod for image stabilization. The camera can be mounted on a tripod equipped with a standard ¼-inch mounting head. Attach the camera to the tripod by screwing the tripod mounting screw into the threaded receptacle in the battery compartment cover on the base of the camera handle (see below).

Receptacle for ¼"
tripod mounting screw

5. SAVING AND RECALLING IMAGES

When the micro SD memory card is inserted into the camera (see § 2.2), you can store and later recall the displayed image and measurements.

5.1 IMAGE FILES

5.1.1 Naming Conventions

The camera has two objective lenses, one for infrared images and the other for visible light images. When an image is saved, two files are created. The infrared image is saved using the filename convention: **yyyymmdd_hhmmss_IR.PNG**

The format **yyyymmdd_hhmmss** represents the date and time the image was acquired.

The visible image is saved using the same naming convention, but without the **IR** designation: **yyyymmdd_hhmmss.PNG**. This naming convention requires accurate date/time settings (see § 2.4.2).

An audio file can also be included with the two images. This allows you to record a description and other information relevant to the images. This requires a Bluetooth headset connected to the camera (see § 7.2). This file is given the same name as the associated IR image, with the extension **.WAV** instead of **.PNG** (for example yyyymmdd_hhmmss_IR.WAV).

After you save an image, you can create copies of it (with palette changes, additions of cursors, and so on) by:

- Saving the same frozen image multiple times
- Recalling the original saved image from the camera's memory and saving it again (see § 5.4.1)

These copies are called **derived** images. To differentiate derived image files (which all have the same date of acquisition) an index letter is added after the date (for instance 20181020_131254a_IR.PNG). When all letters from **a to z** have been used, the letter **z** is re-used and the existing file with this name is overwritten.

(i) **NOTE:** A visible image is not created for the derived file, since the visible image associated with the original file also applies to the derived file.

⚠ **WARNING:** When erasing visible images other than through the camera's file manager, take care not to create **orphan** IR images for which no corresponding visible light image exists.

5.1.2 Directories

Image files are saved in the working directory defined in the Directory menu (see § 2.4.7). The working directory must be located on the micro SD card installed in the camera. If the card is missing, an error message appears when you attempt to save an image.

5.2 SAVING AN IMAGE

You can save an image when a micro SD memory card is inserted into the camera. To save a new image file:

■ If the trigger function setting is Aim or Freeze (see § 2.4.4), you must first stop acquisition. If the trigger function is Aim, press **F2** ⏸ to freeze the image and then press **F3** 💾. If the trigger function is Freeze, press the trigger and then press **F2** 💾. In either case the displayed image is saved in the working directory.

■ If the trigger function is Save, each press freezes the image (if it is not already frozen) and saves it in memory.

When the file has been saved to the micro SD card, a message displays the name of the file that has just been created (see the example below).

If acquisition is stopped, each additional press of the trigger creates a new **derived** image (same date of acquisition), differentiated by an index letter added to its name (see § 5.1).

In addition, you can create a new derived image from a recalled image, as explained in § 5.4.1.

Depending on the situation, 1, 2, or 3 files are saved:

1 file is created when you save a derived image with no headset connected. The visible image associated with the derived image already exists, so only an IR file is created.

2 files are created when saving:

■ An original file with no headset attached (the IR image and its visible image).

■ A derived image with a headset attached, and you create a voice recording (§ 5.3) for the derived image.

3 files are created when you save a new image with the headset attached, and you create a voice recording (IR image, visible image, and voice).

5.3 VOCAL MESSAGE

5.3.1 Creating a Vocal Message

You can create a vocal message for the image. This requires a Bluetooth headset connected to the camera (see § 7.2.1). The recording can be up to 30 seconds long. The vocal message can be added only after you have created the image file. After the message appears displaying the name of the new file, if the headset is connected another message prompts you to record a vocal message (as shown to the left).

Press **F2** ✅ to display the Record vocal screen, or **F3** ❌ if you do not want to record a vocal message.

In the Record vocal screen, **F1**, **F2**, and **F3** perform the following functions:

🔸 starts recording.

🔸 stops recording or playback

🔸 plays back the message

❌ Closes the window (without creating a file if the button is pressed before or during the recording)

5.3.2 Changing the Vocal Message for an Existing Image

The only way to change a vocal message for an existing image is to create a new image file, add a new vocal message, and delete the old image file. To do this, ensure the headset is connected to the camera. Then proceed as follows:

1. Recall the image (see § 5.4).

2. Press **F1** 🔢 to display the Recall menu (left).

3. Select **Save** 💾 in the Recall menu. A new derived image (with a new index letter) is created (see § 5.4.1).

4. After you confirm the save, a message prompts you to create an associated vocal message.

5. Create the new recording.

6. Delete the original image (see § 5.5).

5.3.3 Playing Back a Vocal Message

A vocal message is played back using the Bluetooth headset, which must be connected to the camera (see § 7.2.1).

To play back the recording associated with an image, the image must be recalled (see § 5.4). Then press **F3** 📘 to open the About file screen (shown to the left).

The **F2** button then performs the following functions:

🔊 plays back the recording

⬜ stops play back

5.4 RECALLING AN IMAGE

To recall a stored image, ensure the micro SD card is installed in the camera. Then do the following:

1. Open the Files menu by pressing **F1** ▦ in the Main screen and selecting 📙.

2. Select 🔴 to open the Images menu (shown to the left). This menu lists infrared images generated by the camera with names in the form **yyyymmdd_hhmmssX_IR.PNG**. The menu also lists folders for browsing the SD card directory tree.

A preview of the selected image appears to the right of the file list.

Images with an associated vocal message are identified by the 🔵 icon. Other images are identified by the 🔴 icon.

In the Images menu **F1**, **F2**, and **F3** function as follows:

F1	🗑	**Deletes** the selected file or directory. Only empty directories can be deleted.
F2	↩	**Recalls** the selected file, or **Opens** the selected directory.
F3	❌	**Closes** the image menu.

To recall the selected file, press **F2** ↩. This closes the Images menu and displays the image on the screen (see example to the left).

The status bar changes (see § 2.3.1.1) and includes the image file name, which appears in red.

When viewing a recalled image, pressing the trigger toggles between the IR and visible light versions of the image.

Pressing **F2** ↩ closes the recalled image and returns to the Images menu.

Pressing **F3** 🔷 displays information about the recalled image.

Pressing **F1** ⊞ when viewing a recalled image displays the Recall menu (shown to the left). This presents six options:

- **Cursor** displays the Cursor menu for selecting the cursor function (§ 3.1).

- **Palette** displays a menu of available color palettes (§ 2.4.8).

- **Show** toggles between the IR image and visible light image.

- **Save** creates a derived image (see below).

- **Target** displays the Target menu (§ 4.2).

- **BT measurements** displays the measurements associated with this image from connected Bluetooth devices (if any) (§ 6).

5.4.1 Derived Files from Recalled Images

You can change the settings for a recalled image (such as cursor function and palette) that affect how the image is displayed. You can then save this as a **derived** image, without changing the original. You can also create derived images by saving the same frozen image multiple times.

To create a new derived image from a recalled image, select Save 💾 in the Recall menu. The image will be saved with a new filename consisting of the recalled image filename with a letter appended to the end (§ 5.1.1).Note that a visible image is not created for the derived file, since the visible image associated with the original file also applies to the derived file.

If a Bluetooth headset is connected (§ 7.2.1), after you confirm the save a second message prompts you to add a voice recording to this file (§ 5.3.1).

5.5 DELETING AN IMAGE

To delete an image, select it in the Images menu and press **F1** 🗑. A message appears (shown to the left) asking you to confirm the deletion.

This action deletes the:

- selected IR file

- associated audio file (if any)

- visible light image (if there are no more IR images associated with it)

5.6 DOWNLOADING IMAGES TO A COMPUTER

Saved images are stored in the camera's micro SD memory card and can be downloaded to a computer.

⚠ **WARNING:** An image that is modified and/or renamed on the computer may become unusable on the camera due to:
- Part of the information contained in the image may be lost.
- The camera file manager cannot recognize the file as an image.
- The file name is not compatible with the camera.

5.6.1 Downloading Directly from the Micro SD Memory Card

The micro SD memory card can be removed from the camera and inserted into a computer equipped with a micro SD card reader. The image files can then be copied from the micro SD card directory into one or more other directories on the computer.

5.6.2 Via USB Cable

1. Turn ON the camera.

2. Connect one end of a USB cable to the camera and the other to a computer. The USB slot on the camera is next to the micro SD card slot.

3. If this is the first time you have connected the camera to the computer, wait until the drivers are loaded (a message appears on the screen informing you when this process is complete).

4. The camera should now be listed among the computer's drives. Copy the image file(s) you want to store on the computer, and paste them into the appropriate folder(s) on the computer.

ⓘ **NOTE:**
- If the Images menu on the camera is open and the computer modifies the content of the micro SD card, the Images menu must be re-opened before any changes are applied to the menu.
- Conversely, any modifications done on the camera requires disconnection/reconnection of the USB cable to force an update on the computer.

5.7 CAMREPORT IMAGE ANALYSIS AND REPORT GENERATION

CAmReport Image Analysis software is included and enables you to analyze and create reports of saved images. For instructions on how to use CAmReport, consult the CAmReport User Manual.

6. SETUP FILES

Camera configuration settings (§ 2.4) can be saved to a setup file. The file can later be opened and its settings used to configure the camera. This enables you to create and re-use custom configurations, for example for specific targets and environments.

You can also reset the camera to its original **factory** configuration settings.

In addition to configuration settings, a setup file also stores the list of connected Bluetooth peripherals, along with their status information.

6.1 CREATING A SETUP FILE

As with image files, the setup files are saved in the micro SD card. Setup files are stored in a single directory named **media/sdcard/config/** in the root directory of the memory card.

You must name each setup file when you create it. All setup filenames include the extension .CFG.
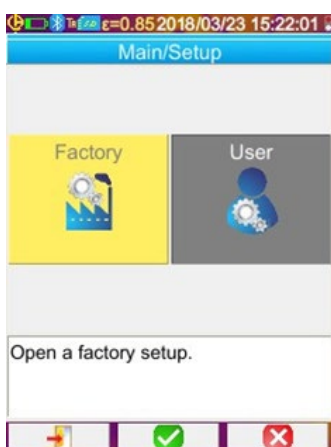
1. Press **F1** 🎛 in the Main screen to display the Main configuration menu.

2. Select 🔧 to open the Setup menu (shown to the left).

3. Select 👤 to open the User menu.

4. Select 💾. When you press **F2** ✅ a full **qwerty** style keypad appears on the screen

5. Use the directional buttons to navigate to the first character in the filename, and press **F2** ✅ to save the character.

6. Enter the remaining characters in the filename as described above. Do not include the .CFG extension; this is added automatically.

7. When you have finished entering characters, press **F1** ↵ to save the filename. A message appears informing you that the file has been successfully saved.

8. The file will now be listed when you open the Main/Setup/User menu and select Files.

6.2 RECALLING A SETUP FILE
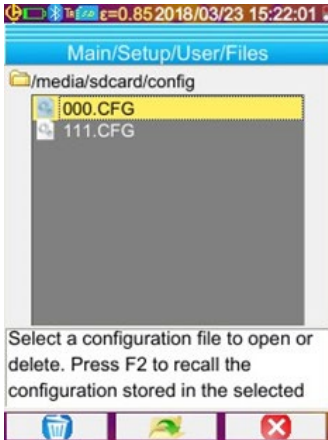
To recall a saved setup file:

1. Open the User menu and select Files. This displays a list of all configuration files (extension .CFG) in directory media/sdcard/config/ (shown to the left).

2. Use the up and down buttons to navigate to the desired file.

3. Press **F2** to update the camera parameters to the settings contained in the selected setup file.

6.3 DELETING A SETUP FILE

To delete a setup file, select it in the Files menu. Use the up and down buttons to navigate to the desired file. Then press **F1**. A message appears asking you to confirm the deletion.

6.4 RESTORING ORIGINAL DEFAULT SETTINGS
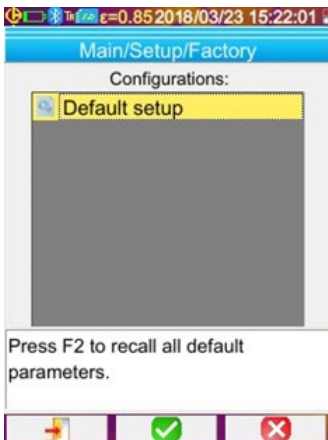
To restore the factory defaults, follow the steps below:

1. Open the Setup menu, select Factory, and press **F2**.

2. Select the Default setup file by pressing **F2**.

3. All camera configuration parameters are reset to their original default settings.

7. BLUETOOTH

7.1 BLUETOOTH ACTIVATION/DEACTIVATION

The camera uses Bluetooth to wirelessly communicate with the headset and compatible AEMC® Instruments measurement instruments.

7.1.1 Activating Bluetooth

By default, Bluetooth is disabled on the camera to prolong battery life. To activate Bluetooth:

1. In the Main screen, press **F1** to display the Main configuration menu.

2. Highlight Parameters and then press **F2** to display the Parameters menu.

3. Select and then press **F2** to display the Bluetooth menu (shown to the left).

4. Select and then press **F2**. Then use the up and down buttons to turn Activation to On.

5. Press **F2** to save the setting. The Bluetooth icon appears in the status bar at the top of the screen (see § 2.3.1.1).

If the headset or an AEMC® Instruments/Metrix Meter has been previously paired, the camera will try to automatically connect. If connection fails, turn the headset/meter OFF and back ON, then repeat the operation.

7.1.2 Deactivating Bluetooth

To deactivate Bluetooth, open the Bluetooth menu, select, and change its setting to Off. All communicating peripherals are then disconnected. Their identification data is stored in memory, and upon the next activation the camera will attempt to reconnect them.

7.2 HEADSET

The camera comes with a headset for creating and/or playing back vocal message.

> ℹ️ **NOTE:** The camera can only connect to one headset at a time.

7.2.1 Headset Connection

To connect a headset, Bluetooth must be activated on the camera (see above). The procedure for connecting a Bluetooth headset differs depending whether or not the headset is a known device that has already been connected to the camera.

7.2.1.1 First Time Connection

When connecting for the first time, the headset is not yet **known** to the camera. It must therefore provide the camera the information necessary for connection.

To do this, the headset must be started in the coupling or pairing mode. (See the separate headset data sheet for information on how to select this mode.) Then do the following:

1. Open the Bluetooth menu, select Headset, and Press **F2**.

2. Use the up and down buttons to change the setting to New (if it is not already displayed).

3. Press **F2**. The pairing starts; after a few seconds, the connection is made.

4. The icon changes; the name of the headset is displayed and its setting becomes **Connected**.

7.2.1.2 Headset is a Known Device

If the headset is known, there is no need for pairing; simply power up the headset. Then open the Bluetooth menu, select, and select Connect. The headset should connect after a few seconds (the icon status is displayed as Connected).

If connection fails, switch the headset off and back on and repeat the operation.

⚠ **WARNING:** If the name of the headset does not appear in the title of the icon, pairing has failed and you must try again.

7.2.2 Changing Headsets

To change headsets, switch OFF the currently connected headset. Then connect the new headset as an unknown device, as instructed in § 7.2.1.

7.2.3 Headset Disconnection

The procedure for disconnecting a headset depends on whether or not other Bluetooth devices are connected to the camera:

■ Measurement devices are connected to your camera and you want to leave them connected. The simplest solution is to switch off the headset. You can also disconnect it via the Bluetooth menu by changing the status to Disconnect.

■ No other device is connected to your camera. We recommend deactivating Bluetooth as explained in § 7.1.2. Deactivating Bluetooth significantly reduces energy consumption and prolongs battery life.

7.3 MEASUREMENT DEVICES

In addition to the headset, you can simultaneously connect up to three AEMC® Instruments measurement devices to the camera via Bluetooth. The following AEMC® Instruments meters are supported:

■ Metrix ASYC IV Multimeters Models MTX 3292-BT and 3293-BT (1 measurement read)

■ AEMC® Instruments Power Clamp-on Meter Model 607 (3 measurements read)

■ AEMC® Instruments Power Clamp-on Meter 407 (3 measurements read)

■ AEMC® Instruments Environmental Data Logger Models 1110, 1246, 1247, 1821, 1822, 1823 (1 measurement read)

Measurement data from connected devices can be displayed on the screen, and saved along with the image. They can be viewed when the image file is recalled (see § 6.4). Measurement data can also be used to compensate for environmental factors.

To maintain consistency between the Bluetooth measurements and the displayed image, measurements are refreshed continuously during image acquisition. The refresh frequency is defined by the measurement polling period setting (see below). When you freeze the image, displayed measurements also freeze.

7.3.1 Peripheral Connection

To connect a measurement device, it must be powered ON with Bluetooth enabled. Bluetooth must also be enabled on the camera (§ 7.1.1). Then do the following:

1. In the Bluetooth menu, select Peripherals [icon] to display the Peripheral screen (as shown to the left).

2. The Peripheral screen lists all previously and currently connected devices (if any). Connected devices are identified by the [icon] icon and disconnected devices are preceded by [icon]. The new device should appear with the [icon] icon next to its name. To refresh this list, press **F1** [icon] (and then **F2** [icon] to confirm) to search for available Bluetooth devices.

3. The highlighted device's information appears to the right of the list. This includes the device's:

   - Icon identifying instrument type
   - Bluetooth address
   - Polling period

   Use the **up and down** buttons to select the desired device.

F1, **F2**, and **F3** in this screen function as follows:

F1	[icon]	Search for Bluetooth devices. Devices already connected remain on the list. Those having the highest signal levels are added and connected until the three connected devices limit is reached.
F2	[icon]	Reconnect all devices in the list.
F3	[icon]	Close the Peripheral screen.

[warning icon] **WARNING:** If the screen is frozen when you connect a device, measurements from the device will not appear in the Measurements screen until you unfreeze the image and start the next image acquisition.

7.3.2 Replacing Devices

1. Disconnect the device to be removed by turning it OFF.

2. Wait until the disconnection takes effect on the camera (a message appears informing you of this).

3. Turn ON the new device to be connected.

4. With the Peripherals screen displayed, start a new search by pressing **F1** 🔄. This overwrites the list (currently connected devices remain). The new device should be included in this list.

7.3.3 Device Polling Period

The polling period defines the frequency with which the camera **polls** the device for measurement data. To change this:

1. In the Peripherals screen, select the device in the list and press the right button. The **polling period** is highlighted in blue, with the symbol 🔽 indicating that it can be changed.

2. Use the **up and down** buttons to select a new polling period. Options range from 1 s up to 50 min.

3. When the desired polling period is highlighted, press **F2** ✅ to save.

7.3.4 Device Measurements Display

You can view measurement data from connected devices. To do this, open the Bluetooth menu and select Measurements 📐. This displays the Measurements menu.
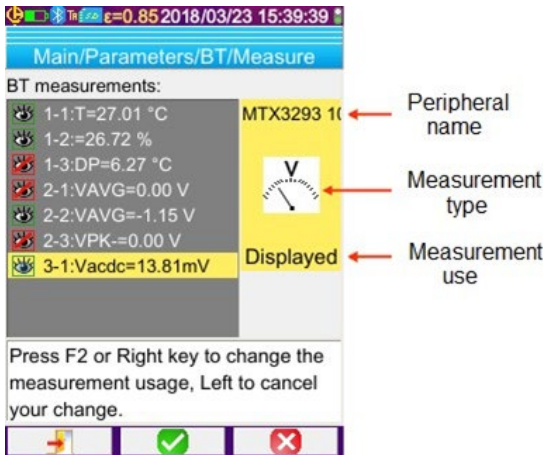
This menu displays measurements received from the connected devices during the last acquisition.

ℹ️ **NOTE:** If no measurement is listed, ensure the measurement setting on the device is set to a measurement type supported by the camera (see the table below). If the measurement still does not appear, change the setting on the device and then change it back to the desired setting.

When a measurement is selected via the up and down buttons, the image identifies the:

- **Bluetooth name** of the meter that made the measurement.
- **Measurement type.** This is defined by the measurement setting on the meter; the camera automatically reads and displays this setting. Options are listed in the table below. In the preceding illustration, measurement type is set to current (A).

°C	Temperature (degrees F/C)	Ω	impedance (ohms)
A	Current (amps)	⊣⊢	capacitance (farads)
W	power (watts)		relative humidity (%)
V	voltage (volts)		target distance (feet/meters)
F	frequency (hertz)	?	other measurement

- **Measurement use.** Options are:

  Hidden 🚫 (the measurement does not appear among other measurements displayed at the bottom of the Main screen).

  Displayed 👁 (the measurement is added to the list of measurements displayed at the bottom of the main screen).

  Influence ⚙ (the measurement is added to the list of measurements displayed at the bottom of the main screen and is used in the compensation for environmental factors, as explained in § 7.3.5).

If a measurement is assigned **Displayed** or **Influence** it will appear in blue on the last line of the measurement display of the screen (unless the profile cursor is activated, which limits screen space).

Bluetooth peripheral measurement ➡

Area: min: 27.0°C   max: 27.8°C
1: T=22.70 °C 2: =31.93 %
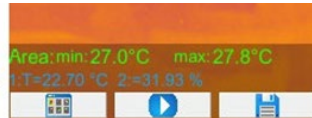
If the number of measurements is too large, some may not be visible in continuous acquisition. However, if the image is frozen, all measurements associated with the image are displayed.

Each measurement's number is displayed as it appears in the Measurements menu, followed by:

- **i** (if the measurement is used as an influence)
- **:** separator
- name of the measurement
- value

Measurements are separated by two spaces.

If you change a device configuration setting, all measurements from this device are changed to type Hidden 🚫. You must open the Measurements menu and change the measurement type to resume display of the device's measurements.

7.3.5 Using a Measurement to Compensate for Environmental Factors

As explained in § 4.2, three environmental factors can influence the accuracy of thermograms: ambient temperature, the distance to the target, and the ambient relative humidity. If not compensated for, these factors can introduce inaccuracies into the camera's measurements.
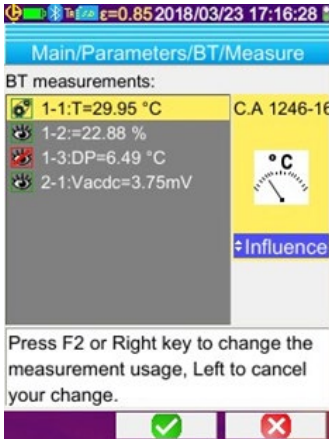
You can use a measurement from a connected device as an **influence** to compensate for an environmental factor. The measurement will be used to calculate the amount of correction that needs to be applied. Note that this option is available only for temperature, humidity, and distance measurements.

For the measurement to be used as a compensation factor:

1. Select the measurement in the Measurements menu.
2. If the measurement is temperature, humidity, or distance, you can select the option Influence by pressing the right button. (For other types of measurements, this option is not available.)
3. Press **F2** ✅ to save.

Only one measurement per type can be selected as an influence. If a measurement of the same type is already assigned this setting, its use is changed to Displayed 👁 and the new measurement becomes the Influence.
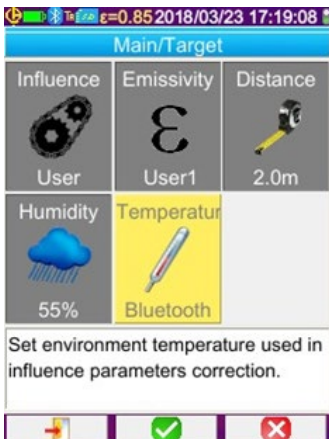
The measurements replace the user data entered in the Target menu (shown to the left), provided that the Influence setting is User (see § 4.2.2).

If a Bluetooth measurement is used as an influence, the corresponding influence value in the Target menu displays the value **Bluetooth**.

The value actually applied is displayed on the main screen, in the list of Bluetooth measurements (with the index letter **i** after the measurement number).

ⓘ **NOTE:** Ensure all measurements designated as **Influence** are consistent with the uses to which they will be applied.

8. FIRMWARE UPDATES

To view the current version of the camera's firmware, select **About** 🛈 from the Main configuration menu. This displays information about the camera (see example on left). The version number appears on the **Soft version:** line.

To check whether a more recent version of the camera firmware is available, go to the AEMC® Instruments web site at http://www.aemc.com and open the Software and Firmware Updates link. This lists products for which firmware is available, including the camera.

If the version listed in the web site is more recent than the version in the camera, download and install it per the instructions on the AEMC® Instruments site.

⚠️ **WARNING:** The firmware update process should not be interrupted. Before starting the update, ensure the instrument batteries are fully charged.

---

9. TROUBLESHOOTING

9.1 IR IMAGE IS A SINGLE SOLID COLOR

9.1.1 Color Palette Frozen

Ensure the low and high temperature limits of your palette are consistent with the temperature range in your environment. To check this, unlock the palette (see § 3.2).

9.1.2 Inconsistent User Influencing Parameters

An incorrect emissivity value can result in measurement errors. Check the influencing parameters in the Target menu (see § 4.2). If you question any of the settings, restore the default parameters (see § 4.2.1).

9.2 CONTRAST OF IR IMAGE IS INCORRECT

- Ensure that Isotherm measurement is not activated (see § 3.1.6).
- If the palette is frozen, ensure that the low and high temperature limits are consistent with the temperature range in your environment. To check this, unlock the palette (see § 3.2).
- If the temperature range of the image is very large (hot and cold points are very far apart), the linear distribution of the colors between the minimum and maximum temperatures will be in large steps. This impairs the image contrast. To address this, do one of the following:
  - Freeze the palette and set the limits to the temperature range of highest interest.
  - Keep the hot or cold point of lower interest outside the field of view of the camera, to reduce the temperature range of the image.

9.3 UNABLE TO SAVE DISPLAYED IMAGE

- Ensure that the micro SD card is correctly inserted in its slot, and that the status bar indicates the card is present (see § 2.3.1.1).
- Check the micro SD card to see if it is full (with FAT16 formatting, check the number of entries in the root; see § 2.4.7).
- Ensure the micro SD card is not corrupted and that you can read/modify its content on a computer via the USB cable or a card reader (see § 5.6).

9.4 SLOW OPENING OF FILES

The access time to the micro SD card is relatively long. To shorten it, you can create new directories to store images and limit the number of files per directory. We suggest regularly uploading your images to a host computer via the USB cable or a card reader.

9.5 HEADSET CANNOT CONNECT TO CAMERA

- Ensure the headset is powered ON and that it is not connected to another instrument with which you have already paired it.

- Switch the headset OFF and repeat the connection procedure described in § 7.2.1.

- If the problem persists, deactivate Bluetooth on the camera (see § 7.1.2), re-activate it, and then attempt to connect.

9.6 BLUETOOTH DEVICE CANNOT CONNECT TO CAMERA

- Ensure the device is powered ON with Bluetooth activated, and not already used by another instrument.

- Turn OFF the device and repeat the connection procedure (see § 7.3).

- If the problem persists, deactivate the Bluetooth function on the camera (see § 7.1.2), re-activate it, and then attempt to connect.

9.7 BLUETOOTH MEASUREMENTS NOT DISPLAYED/ REFRESHED

If continuous acquisition is activated, measurement data appears the Measurements menu (§ 7.3.4). If measurements do not appear as expected:

- Ensure the device is powered ON and is in the desired measurement mode, and that data acquisition on the camera has not been stopped (in other words, the image is frozen). To preserve consistency between the image displayed and the Bluetooth measurements read on the devices at the time of acquisition, the measurements are refreshed only when there is a new acquisition. If a device is connected, but acquisition has been stopped, its measurements will not be displayed until there has been another acquisition.

- Following an incorrect reading, the measurement read and the measurement expected may not be consistent. This can prevent refreshing. To eliminate this, change the measurement function on the device and then change it back to the original function.

- If the problem persists:

  1. Switch OFF the Bluetooth peripheral.

  2. Wait until this disconnection is detected on the camera.

  3. Turn the peripheral back ON (with Bluetooth mode activated).

  4. Go to the Peripherals menu (§ 7.3.1) and press **F2** to attempt reconnection.

10. MAINTENANCE

10.1 CAMERA CLEANING

- Housing: To avoid any spattering on the lens, close the camera's lens protection flap. To clean, use a cloth moistened with soapy water or with alcohol.

- Screen: To avoid scratching, use a soft, lint-free cloth.

10.2 INFRARED OPTICS CLEANING

- Avoid leaving fingerprints on the lens.

- Avoid rubbing the lens unnecessarily.

- If there is dust on the lens, if possible use non-contact cleaning methods such as compressed dry nitrogen, an air bulb, and so on.

- If you must wipe the lens, first use air to blow away as much dust as possible. Then clean the lens with a soft, absorbent, lint-free optical lens cleaning paper such as KIMWIPE.

10.3 REPAIR AND CALIBRATION

To ensure that your instrument meets factory specifications, we recommend that it be sent back to our factory Service Center at one-year intervals for recalibration or as required by other standards or internal procedures.

For instrument repair and calibration:

You must contact our Service Center for a Customer Service Authorization Number (CSA#). Send an email to repair@aemc.com requesting a CSA#, you will be provided a CSA Form and other required paperwork along with the next steps to complete the request. Then return the instrument along with the signed CSA Form. This will ensure that when your instrument arrives, it will be tracked and processed promptly. Please write the CSA# on the outside of the shipping container. If the instrument is returned for calibration, we need to know if you want a standard calibration or a calibration traceable to N.I.S.T. (includes calibration certificate plus recorded calibration data).

Ship To: Chauvin Arnoux®, Inc. d.b.a. AEMC® Instruments
15 Faraday Drive ▪ Dover, NH 03820 USA
Phone: (800) 945-2362 (Ext. 360) / (603) 749-6434 (Ext. 360)
Fax: (603) 742-2346
E-mail: repair@aemc.com

(Or contact your authorized distributor.)

Contact us for the costs for repair, standard calibration, and calibration traceable to N.I.S.T.

ⓘ **NOTE:** You must obtain a CSA# before returning any instrument.

10.4 TECHNICAL ASSISTANCE

If you are experiencing any technical problems or require any assistance with the proper operation or application of your instrument, please call, e-mail or fax our technical support team:

Chauvin Arnoux®, Inc. d.b.a. AEMC® Instruments
Phone: (800) 343-1391 (Ext. 351)
Fax: (603) 742-2346
E-mail: techsupport@aemc.com
www.aemc.com

10.5 LIMITED WARRANTY

The instrument is warrantied to the owner for a period of two years from the date of original purchase against defects in manufacture. This limited warranty is given by AEMC® Instruments, not by the distributor from whom it was purchased. This warranty is void if the unit has been tampered with, abused, or if the defect is related to service not performed by AEMC® Instruments.

Full warranty coverage and product registration is available on our website at www.aemc.com/warranty.html.

Please print the online Warranty Coverage Information for your records.

What AEMC® Instruments will do:

If a malfunction occurs within the warranty period, you may return the instrument to us for repair, provided we have your warranty registration information on file or a proof of purchase. AEMC® Instruments will repair or replace the faulty material at our discretion.

<div style="border:1px solid black; padding:10px; text-align:center">

REGISTER ONLINE AT: www.aemc.com/warranty.html

</div>

10.5.1 Warranty Repairs

What you must do to return an Instrument for Warranty Repair:

First, send an email to repair@aemc.com requesting a Customer Service Authorization Number (CSA#) from our Service Department. You will be provided a CSA Form and other required paperwork along with the next steps to complete the request. Then return the instrument along with the signed CSA Form. Please write the CSA# on the outside of the shipping container. Return the instrument, postage or shipment pre-paid to:

> Chauvin Arnoux®, Inc. d.b.a. AEMC® Instruments
> 15 Faraday Drive, Dover, NH 03820 USA
> Phone: (800) 945-2362 (Ext. 360)
>   (603) 749-6434 (Ext. 360)
> Fax: (603) 742-2346
> E-mail: repair@aemc.com

Caution: To protect yourself against in-transit loss, we recommend that you insure your returned material.

ⓘ **NOTE:** You must obtain a CSA# before returning any instrument.

APPENDIX A: MENU TREE
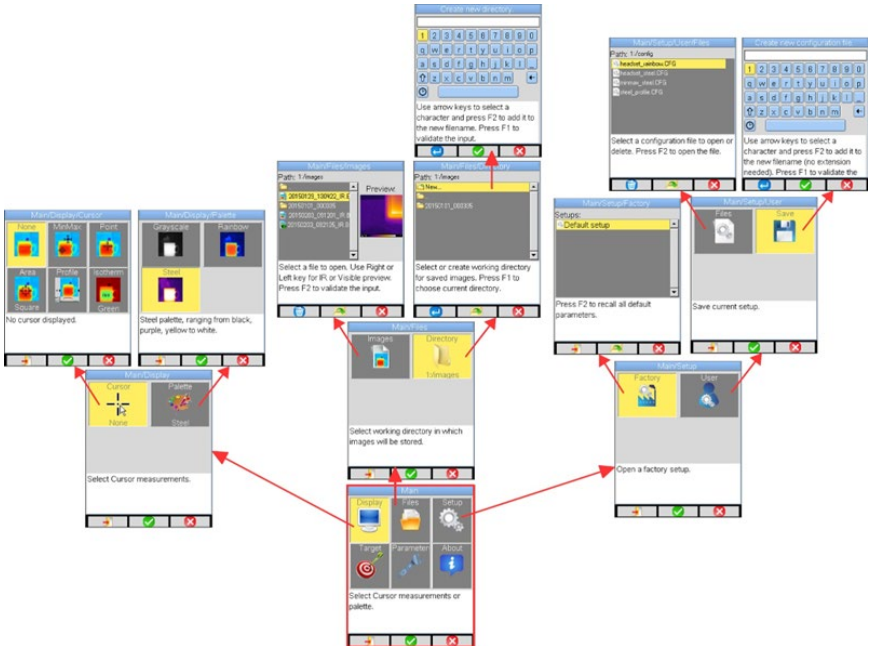
Display, Files, and Setup Menus
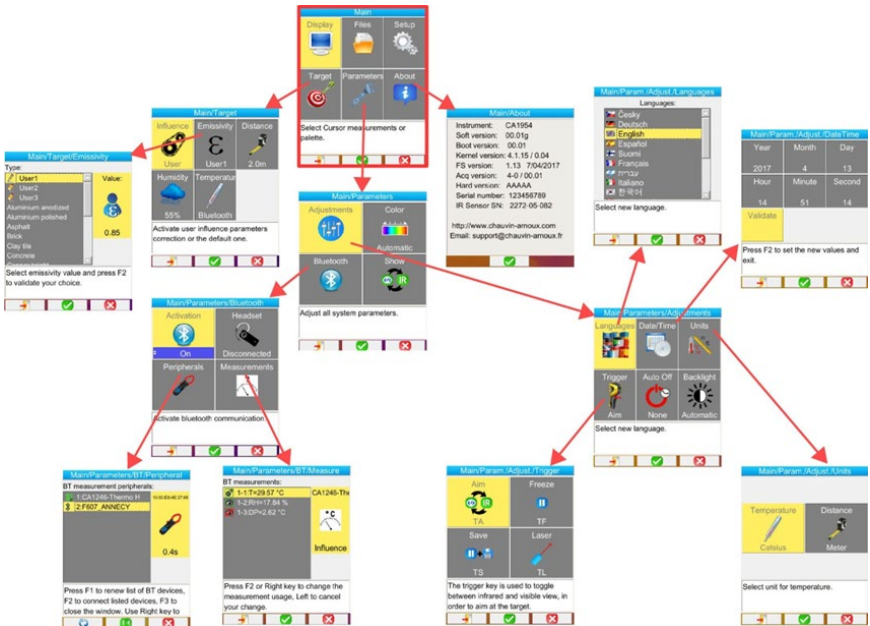
Target, Parameters, and About Menus

Recall/Cursor

None | MinMax | Point
Area | Profile | Isotherm
Square | | Green

No cursor displayed.

Recall/Palette

Grayscale | Rainbow
Steel

Steel palette, ranging from black, purple, yellow to white.

Recall

Cursor | Palette | Show
None | Steel
Save | Target | BT measure

Select palette

Recall/BT measurements

BT measurements:
1 Vac=~V
2 RSh=5
3 Vdc=14.39mV

F607_ANNEDV

Displayed

Press F2 or Right key to change the measurement usage, Left to cancel your change.

Recall/Target

Influence | Emissivity | Distance
User | User1 | 2.0m
Humidity | Temperature
66% | 25.0°C

Activate user influence parameters correction or the default one.

Recall Menus

APPENDIX B: EMISSIVITY TABLE

Material	Specification	Temp. °F (°C)	Spectrum	Emissivity	Ref.
Aluminum	Polished aluminum	212 (100)		0.09	
	Commercial aluminum sheet	212 (100)		0.09	
	Oxidized anodized aluminum- chromium	77~1112 (25~600)		0.55	
	Slightly oxidized aluminum	77~1112 (25~600)		0.10~0.20	
	Highly oxidized aluminum	77~1112 (25~600)		0.30~0.40	
	Anodized, light grey, matte	158 (70)	LW : (8 - 14) μm	0.97	9
Asphalt		38 (4)	LLW : (6.5 - 20) μm	0.96	8
Brass	Shiny brass (extreme polishing)	82 (28)		0.03	
	Brass oxide	392~1112 (200~600)		0.61~0.59	
Brick	Red	68 (20)	T : total spectrum	0.93	2
	Refractory brick	2012 (1100)		0.75	
Calcimine		68 (20)		0.9	
Chromium	Polished chromium	104~1994 (40~1090)		0.08~0.36	
Concrete		68 (20)	T : total spectrum	0.92	2
Copper	Shiny copper	212 (100)		0.05	
	Highly oxidized copper	77 (25)		0.78	
	Liquid copper	1976~2336 (1080~1280)		0.16~0.13	
	Oxidized	122 (50)	T : total spectrum	0.6 - 0.7	1
Enamel (white)		64 (18)		0.9	
Glass	Surface	23 (73)		0.94	
	Refractory	392~1004 (200~540)		0.85~0.95	
Gold	Shiny gold	446~1166 (230~630)		0.02	
Graphite (carbon black)		205~437 (96~225)		0.95	
Iron and steel (non-stainless)	Highly oxidized	122 (50)	T : total spectrum	0.88	
Lead	Pure lead (without oxidation)	257~437 (125~225)		0.06~0.08	
	Slightly oxidized	77~572 (25~300)		0.20~0.45	
Magnesium	Magnesia	527~1517 (275~825)		0.55~0.20	
		1652~3038 (900~1670)		0.2	
	Mercury	32~212 (0~100)		0.09~0.12	
Nickel	Polished by anodizing	77 (25)		0.05	
	Electrolyzed	68 (20)		0.01	
	Nickel wire	365~1850 (185~1010)		0.09~0.19	
	Nickel foil (oxidized)	388~1112 (198~600)		0.37~0.48	
	Nickel oxide	1202~2291 (650~1255)		0.59~0.86	

Material	Specification	Temp. °F (°C)	Spectrum	Emissivity	Ref.
Nickel alloys	Nickel-chromium alloy wire (shiny) (refractory)	122~1832 (50~1000)		0.65~0.79	
	Nickel-chromium alloy	122~1904 (50~1040)		0.64~0.76	
	Refractory nickel-chromium	122~932 (50~500)		0.95~0.98	
	Nickel-silver alloy	212 (100)		0.14	
Paint	8 different colors and grades	158 (70)	LW : (8 - 14) µm	0.92 - 0.94	9
Plaster	Unfinished covering	68 (20)	T : total spectrum	0.91	
	Plaster tile			0.87	
Plastic	PVC, plastic flooring, matte, structured	158 (70)	LW : (8 - 14) µm	0.93	9
Rubber	Hard	68 (20)	T : total spectrum	0.95	
Stainless steel	18-8	77 (25)		0.16	
	304 (8 Cr, 18 Ni)	419~914 (215~490)		0.44~0.36	
	310 (25 Cr, 20 Ni)	419~968 (215~520)		0.90~0.97	
Terra cotta tile				0.88	10
Tin	Commercial tinplate	212 (100)		0.07	
	High oxidation	32~392 (0~200)		0.6	
Water				0.96	
Wood	Planed oak	68 (20)	T : total spectrum	0.90	2
Zinc	Oxidation at 752 °F (400 °C)	752 (400)		0.01	
	Shiny plate of galvanized iron	82 (28)		0.23	
	Oxidized zinc powder	77 (25)		0.28	

APPENDIX C: TECHNICAL SPECIFICATIONS

Description	Specification	Value
IR dectector	Type	UFPA microbolometer
	Spectral range	8~14 µm
	Resolution	120 x 160
IR imaging performance	Noise Equivalent Temperature Difference (NETD) (sensitivity)	<80 mK at 86 °F (30 °C)
	Frequency	9 Hz
	Objective	28 ° x 38 ° (typical)
	Instantaneous Field of View (IFOV) (spatial resolution)	4.1 mrad
	Minimum focal distance	11.8 in (0.3 m)
Focusing	Adjustment	Fixed focus
Visual image	Built-in digital video	480 x 640
	Minimum focal distance	2 in (5 cm)
Image presentation	Images displayed	Infrared image Visible light image
	LCD screen	2.8 in (7.1 cm) 240 x 320
	Display colors	Pseudo-colors, multiple palettes
Functions	Freezing image	Moving or frozen image
	Storing files	Micro SD and micro SD HC card
Measurement	Temperature range	(4 to 482) °F (-20 to 250) °C
	Accuracy	± 3.6 °F (±2 °C) or ± 2 %
Analysis functions	Analysis tools	Point cursor Area cursor Temperature profile Minimum/maximum Isothermal
	Adjustment	Automatic or manual adjustment of the minimum/maximum palette
	Correction	Emissivity, target distance, ambient temperature, relative humidity
	Isotherms	Display in color of a temperature range adjustable by the user
	Vocal message	Via Bluetooth headset
Software	CAmReport	Data analysis and report writing software
Laser pointer	Type	CLASS 2 Wavelength : 645-655 nm Power : < 1 mW
Battery System	Type	NiMH, low self-discharge, 1.2 V, 2500 mAh Alkaline
	Life	9 h typical, 7 h minimum
Conformity	Electromagnetic compatibility	EN61326-1
	Safety	IEC 60825-1 : 2014 – IEC 61010-1-Ed. 02

Description	Specification	Value
Environmental specification	Temperature range, operation	(-4 to 122) °F (-15 to 50) °C
	Temperature range, storage	(-40 to 158) °F (-40 to 70) °C
	Humidity	(10 to 95) % RH
	Drop resistance	6.56 ft (2 m) on all sides
	Impact resistance	25 G
	Vibration resistance	2 G
	Protection	IP54
Physical characteristics	Weight	24.7 oz (700 g) with batteries
	Dimensions	(8.86 x 4.92 x 3.27) in (225 x 125 x 83) mm

NOTES:

NOTES:

05/24

99-MAN 100479 v03